

Patient Reference Group

Minutes of meeting 15th May 2019

In Attendance: Allison Maclean(Chair), Steph Hopkinson, George Smith, Emanualla, Tristan Smith (Student's Union), Claire Sibbald (MHH), Dr Julia Thomas (Partner), Rita Taylor (Patient Engagement Manager)

Apologies: Verity Quarmby, Melvyn Booth, Paul Makin

Allison thanked all the attendees for coming and introduced Claire Sibbald from MHH (My Health Huddersfield federation of GPs).

Claire explained to the members about the extended access service in Huddersfield which started last March and is available to all patients. The University Health Centre is part of this extended access and is open on Thursday evenings until 8.30 and Tuesday mornings from 7am at the moment. The main hub for extended access is at HRI and there are GP appointments, physiotherapy appointments and phlebotomy appointments all outside of normal GP opening hours. North Light in Armitage Bridge and Elmwood in Holmfirth are also hubs. There has been good feedback and the physiotherapy appointments are being used at 100%. MHH are looking at sites where there is parking available.

Please see the website for MHH (<https://myhealthhuddersfield.co.uk/>) and give any feedback via contact@MHH_feedback or feedback can be given via HealthWatch. MHH is currently looking at getting a second hub with easier access and providing low level mental health support and possibly cervical screening. The federation has funding until March 2020. Long term it is expected that the primary care networks will come together and provide the extended hours. Appointments can be made via 111 or via the GP practice with consent.

Allison thanked Claire for her attendance and Claire left the meeting.

Tristan told us that the trans students were wary of registering with us as they had been told that the gender identity clinics would put their referral to the back of the waiting list if they changed GP. We reassured Tristan that this would not be the case. RST has been in touch with the Leeds Transgender Clinic and the Service Manager has replied that places on the waiting list will not be affected by a patient changing their GP.

George thought that patients could dual register with us and keep their home GP registration. This is not how it works and we explained the system.

Allison asked if we could remind pts that their blood test is a fasting blood test on the text reminder for the phlebotomist. This is not possible and a reminder email has been sent to clinicians to let patients know if their test is a fasting test.

Steph asked about the Freestyle Libre patch testing and whether it is available in our area yet. **RST will look into this.**

George asked about the HPV vaccine for men who sleep with men. We are a level 2 service and are therefore unable to provide this vaccine at the moment. This service will be available at the level 3 service at GUM.

Allison drew the meeting to a close at 7pm.